



## **Infrastructure County Purchase**

Los Angeles County  
LA-01-2025 GWT

Los Angeles County – Request for Raw Data Set  
and Purpose-Built, Curated Data Set (“PBDS”)  
Access in CalSAWS Amazon Simple Storage  
Solution (“Amazon S3”) Location

April 11, 2025

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
02/19/2025	1.0	Created Document	Gian Franco Curiel
03/18/2025	2.0	Updated and sent to internal review	Gian Franco Curiel
03/28/2025	3.0	Sent to CPMO for review	Gian Franco Curiel
04/02/2025	4.0	Addressed CPMO comments	Gian Franco Curiel
04/02/2025	5.0	Sent to County for review	Gian Franco Curiel
04/11/2025	6.0	Addressed County review comments and re-delivered for review	Gian Franco Curiel

CalSAWS – Infrastructure

County Purchase – LA-01-2025 GWT

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TABLE OF CONTENTS

REQUESTED SERVICES .....4

1. OVERVIEW .....4

2. SCOPE OF WORK: .....4

3. ASSUMPTIONS .....5

4. TOTAL ESTIMATED CHARGES .....7

COUNTY PURCHASE APPROVAL.....8

## CalSAWS – Infrastructure

### County Purchase – LA-01-2025 GWT

#### REQUESTED SERVICES

## 1. OVERVIEW

Pursuant to Section 8.7 of the CalSAWS Infrastructure Agreement between the CalSAWS Consortium and Gainwell Technologies LLC ("Gainwell") effective October 01, 2024, Consortium shall also have the right to order and purchase Work that is in connection with the CalSAWS System and which will be used by Consortium Members, by executing and delivering an order form that is agreed to in writing by Contractor and Consortium and executed by the applicable Consortium Member. In the event of a conflict or inconsistency between the terms and conditions of an order and this Agreement, the terms and conditions of this Agreement shall control to the extent of the conflict or inconsistency.

Los Angeles ("County") has requested access to the County's raw data within the purpose-built, curated data set ("PBDS") that currently resides in a CalSAWS Amazon Simple Storage Solution ("Amazon S3") location, which requires recurring infrastructure support as further described in this County order form (the "County Purchase").

## 2. SCOPE OF WORK:

The County identified a business need for access raw data to the PBDS to help meet data and reporting goals after the County's migration to the CalSAWS System. This County Purchase includes up to 268 hours for the initial setup service and it includes up to 180 hours for recurring services for Gainwell staff to assist the County with technical architecture and operational support that affect the PBDS as follows:

- The initial setup will consist of the following:
  - Building a BIC Suite job server that issues jobs to EMR (Elastic Map Reduce) applications
  - Building an EMR serverless instance with applications necessary for data curation
  - Creating S3 buckets to store formatted and raw data
    - Test
    - Development
    - Performance
    - Production
  - Connection and access setup to allow the M&E solution to create and configure the Amazon Glue Crawlers and create Athena tables
  - Providing required connections to the LA PBDS resources from the current analytics-production resources such as databases, EMR serverless instance and CalSAWS S3 bucket
  - Creating necessary CloudWatch alarms and metrics

## CalSAWS – Infrastructure

### County Purchase – LA-01-2025 GWT

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- Creating necessary AWS roles for the county to access S3 buckets
- After the initial setup service, the infrastructure recurring support for AWS issues, configuration, technical operations, and technical architecture for changes that affect the PBDS are estimated to be up to 20 hours per month.
- The recurring services will consist of the following:
  - System maintenance such EC2 patching and EMR image updates provided by the M&E team.
  - Any deployments or updates to EMR applications and BIC job server
  - System monitoring via CloudWatch alarms and metrics

### 3. ASSUMPTIONS

#### 1. Financial Assumptions:

- a. The charges in Section 4 below, "Total Estimated Charges," are estimates and are subject to change. The estimates include taxes if appropriate.
- b. The Total Charges below reflect the scope of work outlined within this County Purchase. Any changes in scope must be mutually agreed upon by the parties involved and may result in additional charges. The additional charges will be executed as a revision/amendment to this County Purchase.
- c. Invoicing will occur through the Consortium through standard procedures as time and materials not to exceed the total cost of this county purchase. Estimate includes
  1. Up to 268 hours to be worked and invoiced once the County Purchase is approved by the County and all parties involved, through the end of SFY2024/25, May 31, 2025.
  2. Up to 180 hours to be worked and invoiced in SFY2025/26 commencing September 1, 2025, and continue through May 31, 2026.
- d. If the County requests more hours than those indicated above, a revision of this County Purchase would be required.
- e. Gainwell and the County will monitor the hours and discuss the addition of more hours with the County if necessary. Any additional hours required, or the addition of future fiscal years would result in additional charges. These additional charges would be provided to the County in a separate County Purchase.

## **CalSAWS – Infrastructure**

### **County Purchase – LA-01-2025 GWT**

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- f. The Total Charges for this County Purchase do not include charges for AWS compute resources and services, including but not limited to storage and egress of the data from the PBDS required for ongoing operations under this County Purchase. The Consortium will make such resources and services available for supporting the project, including the procurement and payment for such services from AWS. The County will be responsible for reimbursing the Consortium for AWS charges required to support the solution.
  - g. This County Purchase does not include any incremental charges for network infrastructure. If there is a need for additional network infrastructure costs, these additional charges would be provided to the County in a separate County Purchase.
2. General Assumptions:
- a. This County Purchase does not include services for Gainwell to assist with business process transformation efforts, batch execution support, database administration, or refactoring support for changes that affect the PBDS which must be procured through other contractor agreements.
  - b. Access credentials will be rotated by the County in accordance with Consortium Security Policy.
  - c. The County will be responsible for obtaining access to County datasets from the Consortium.
  - d. The County's access to the Amazon S3 is read/egress only.
  - e. The County will raise defect or enhancement requests via the ServiceNow ticketing tool.
  - f. The County will be responsible for designing and implementing queries and egress methods to use and extract the data from Amazon S3.
  - g. The County will be responsible for the AWS costs associated with storage and egress of the data from the PBDS. These costs will vary based on data volume and egress.
  - h. This County Purchase only provides Services for the Gainwell Technical Infrastructure. Accenture Services are not part of this County Purchase and Accenture will provide a separate County Purchase for their Services.
  - i. Both Gainwell's and Accenture's separate County Purchases are mutually dependent on each other, and both must be approved by the County to move forward with the solution.

## CalSAWS – Infrastructure

### County Purchase – LA-01-2025 GWT

#### To begin this project, the County must:

Approve this County Purchase and provide the corresponding approved Advance Planning Document (APD) from the Office of Technology and Solutions Integration (OTSI) that supports this purchase to proceed with this County Purchase or alternative form of authorized spending from the Office of Technology and Solutions Integration ("OTSI") that supports this purchase by April 17, 2025. Otherwise, the estimates provided in this County Purchase may not be valid, can potentially impact dependent timelines, and a new County Purchase will be required.

Services are assumed to begin when the following are completed:

- County approves this County Purchase
- Provide approved APD or alternative from OTSI
- Consortium approves this County Purchase

#### 4. TOTAL ESTIMATED CHARGES

Total estimated charges are shown below. These are estimates based on information available as of the date of submission of this County Purchase document.

Total County Purchase Charges	SFY 24/25	SFY 25/26	Total Charges
<b>One time Infrastructure Services</b>	\$ 43,187.76	\$ -	\$ 43,187.76
<b>Recurring Infrastructure Services</b>	\$ -	\$ 22,472.55	\$ 22,472.55
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -
Hardware Maintenance and Support	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -
Software Maintenance and Support Charges	\$ -	\$ -	\$ -
<b>Total Charges</b>	<b>\$ 43,187.76</b>	<b>\$ 22,472.55</b>	<b>\$ 65,660.31</b>



## CalSAWS – Infrastructure

County Purchase – LA-01-2025 GWT

### COUNTY PURCHASE APPROVAL

**Subject:** County Purchase – LA-01-2025 GWT

The subject document is accepted as allowing Gainwell Technologies to proceed with the subject County Purchase.

#### Los Angeles County Department of Public Social Services

By: 

Printed Name: Jackie Contreras

Title: Director

Date: 4/23/25

#### Los Angeles County Counsel

Approved as to Form

By: 

Printed Name: Truc Moore

Title: Principal Deputy County Counsel

Date: 4/18/2025

#### Notice Address:

Department of Public Social Services  
12860 Crossroads Parkway South  
City of Industry, CA 91745-3411



## CalSAWS – Infrastructure

County Purchase – LA-01-2025 GWT

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### CalSAWS Consortium

DocuSigned by:  
By: Holly Murphy  
89B392A87EF54EB...

Printed Name: Holly Murphy.

Title: Chief Administrative Officer

Date: 4/25/2025

#### Notice Address:

CalSAWS Consortium  
11971 Foundation Place  
3rd Floor  
Gold River, CA 95670

### Gainwell Technologies

DocuSigned by:  
By: Dawn Wilder  
B3631DDEBD9E4A1...

Printed Name: Dawn Wilder

Title: Account Delivery Executive

Date: 4/24/2025

#### Notice Address:

Gainwell Technologies  
11971 Foundation Place  
3rd Floor  
Gold River, CA 95670



California Health and Human Services Agency  
Office of Technology & Solutions Integration  
Statewide Automated Welfare System (SAWS) Project  
2495 Natomas Park Drive, Suite 515  
Sacramento, California 95833  
(916) 263-3900



GAVIN NEWSOM  
GOVERNOR

April 23, 2025

Claudia Angel  
Department of Public Social Services  
County of Los Angeles  
12820 Crossroads Parkway South-West Ammex  
City of Industry, CA 91746-3411

**RE: Infrastructure Services and Compute Resources for CalSAWS Raw Data and Purpose-Built, Curated Data Set (PBDS) FY 2024-25 – FY 2025-26**

Dear Ms, Angel,

This letter approves your Fiscal Year (FY) 2024-25 request received April 23, 2025 to purchase software and IT Professional Services for the Los Angeles County Department of Public Social Services (DPSS). I understand that this acquisition will be competitively procured in accordance with state and federal guidelines.

FY 2024-25	FY 2025-26	Total
\$ 55,814.00	\$ 161,467.00	\$217,281

Estimated one-time maintenance and operations costs in the amount of **\$217,281.00** are approved.

This approval is contingent upon the availability of state and federal funds. For claiming purposes, *this approval is for M&O costs only. **These costs are not eligible to be claimed as developmental costs.*** Account # (APD Project #) **19B-25-14581** has been assigned as a project identification number for your claiming within the County Expense Claim Reporting Information System (CECRIS), internal tracking, and audit purposes. Please now utilize this project number when claiming M&O costs in CECRIS. If you have questions regarding the claiming of costs, please e-mail them to [fiscal.systems@dss.ca.gov](mailto:fiscal.systems@dss.ca.gov)

If you have other questions or concerns, please contact Sudakshina Biswas at (916) 263-0478 or email her at or [Sudakshina.Biswas@otsi.ca.gov](mailto:Sudakshina.Biswas@otsi.ca.gov)

Sincerely,

DocuSigned by:  
  
PATRICE YANG  
SAWS Project

cc: Analyst, Fiscal Policy Bureau, CDSS  
Analyst, County Expense Claim, CDSS

